

The EDS Post | Issue 3

Welcome to issue three of our newsletter, The EDS Post, which brings you our latest news and updates.

It looks like we have come through the worst of what were unprecedented times, but with COVID-19 still present, we all continue to follow the latest government advice. This is why we will continue to keep this at the forefront of everything we do, to make sure everyone — our staff, clients and respective families — keep safe and well.

In the last issue we sent out a massive 'thank you' to our incredible team of care staff for continuing to deliver their wonderful care during such trying times. We know that this was very much appreciated by our clients and we will continue to provide high levels of care and support that our clients enjoy.

In this issue we have news about a charity we are supporting; how we have improved our on call system; our plans for Christmas (no, it hasn't been cancelled); details about the staff raffle and more information about how we will continue to combat COVID-19.

We hope you and your family keep well and we look forward to seeing you soon.

If you have any questions or concerns specifically about Coronavirus (COVID-19) please don't hesitate to get in touch.

Best wishes

Kate, Amanda & Team

EDS Homecare

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Charitable donations



This year we are delighted to be supporting WaterAid, a UK-based charity that since 1981 has been helping to provide clean water to the 785 million people around the world don't have access to water close to home.

During the year three members of staff welcomed new bundles of joy into their lives and so it was decided that we would make three specific donations on behalf of the new arrivals:

- Clean water for a new mum and baby, from Eva (Kate & Jake's baby)
- A basin and two taps for a maternity ward, from Autumn (Zoe & Craig's baby)
- Life-saving family toilet, from Elijah (Ritha & Ekene's baby).

In future issues of The EDS Post we will let you know how our donations have been helping to make a real difference.

Christmas is still coming!

The latest COVID-19 regulations might have prevented our staff party from taking place, but this year we will be providing everyone with an Indian take-away and beer, to enjoy at home or in the office in groups of up to six.

We have chosen <u>Maazi</u>, one of the best Indian restaurants in the region, who will provide your delicious meal.



Christmas Raffle — great prizes for a great cause



For Christmas, we are also going to give each member of the team a small gift via PerkBox and one free raffle ticket for the prize draw; raffle tickets will also be on sale — the more you buy the greater the chance of winning a prize!

We recognise that this year has been tough on everyone and we wanted to be able to do something wonderful for all our staff. We're not in a position to do so this year, but we do have five prizes per branch for the raffle, which include:

- 1. A night away for two, including dinner with wine, bed and breakfast
- 2. An extra day of annual leave to be taken during 2021
- 3. A meal voucher for two
- 4. A case of wine
- 5. A chocolate hamper



Staying connected

Jake, Sam and Vicki have been busy setting up everyone's new smartphones, which will help keep our staff safe, streamline their workflow and manage everyone's calendars.

NEWS ROUND-UP

Coronavirus update

Top marks for Amanda

New EDS Homecare employees are screened for coronavirus and all staff are regularly tested.

This will help ensure that we minimise the risk of anyone carrying the virus into the homes of our clients, many of whom are in the 'at risk' category.

Amanda Pitch, Dronfield's Registered Manager, has had excellent feedback from the Care Quality Commission (CQC) following a recent inspection.

They commended her attention to detail, professionalism and her inclusive management style.

All for one

In the last few months we have streamlined our on call system, which means that both branches are working together to support our out-of-hours service. #teamwork

Seasonal flu

All our staff will be offered the seasonal flu vaccine, which will also help to keep our clients safe and well. We will announce the dates from which the vaccine will be available.

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