



## The EDS Post | Issue 9

### Hello

It has been a busy six months here at EDS Homecare, with more clients being referred and our approval rating remaining very high — a credit to every member of the team.

In the last issue we included information about a new service we launched, which we have also included below.

During the last six months we have recruited more staff from overseas who have all settled in to the country and have become valuable members of the care team.

We have also new of our recent appointments and promotions. Martyna Wisniewska joined as our business services assistant; Morgan Skelland was recruited as our compliance officer and Sheena Wallace — who had been working as both carer and trainer — was promoted to the role of compliance manager earlier this year.

By now our care team will have had their Christmas and New Year rotas, which will ensure that our support and care continues throughout the festive season.

Finally, as the year draws to a close we would like to wish you and your family a very Happy Christmas and a peaceful New Year.

Best wishes

*Kate, Jake & Team*

### EDS Homecare

Call: 01433 631380 & 01246 410887

W: [www.eds-care.co.uk](http://www.eds-care.co.uk) | E: [care@e-d-s.org](mailto:care@e-d-s.org)

### Our new service



**If your family lives away, you don't see your friends as often as you once did or a partner has passed away, you can feel isolated with little incentive to get out and about.**

With our companionship service, which was launched earlier this year, you or a loved on can enjoy the company of one of our fully trained, friendly and DBS-checked members of the team.

They can help with a wide range of activities, including dog walking and sitting, shopping, medical appointments, getting to church, walking in the park or just for a chat over a coffee.

Our companionship service is available Mondays to Fridays, 9am until 4pm, with support also available on Sundays for those who would like to get to church.

People can book as little as one hour per week (minimum contract is for one calendar month).

This service is offered on the basis of an on-going appointment, charged at £29.65 per hour, with mileage costs charged additionally where the customer requires transport.

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